

### EXAMINER'S AMENDMENT

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Mandy Song on September 13, 2010.

The application has been amended as follows:

- **Cancel** claims **4, 5, 12, 13 and 16**.
- **Amend** claims **1 and 9** to read as follow:

1. A method comprising:

in a portal,  
generating information views, the information views including control center pages, which represent generic personal resources for a user, the control center pages together forming a control center that represents a personal workspace of the user and including personalized content which reflects common information needs of the user and facilitates control level activities;

presenting, in the personal workspace, a first view including at least one task associated with a first workset, wherein the first workset is associated with a first work role of the user,  
presenting, in the personal workspace, a second view including at least one task associated with a second workset, wherein the second workset is associated with that a second work role of the user,

presenting, in the personal workspace, a third view including the at least one task associated with the first workset associated with the first work role of the user and the at least one task associated with the second workset associated with the second work role of the user;

presenting a control level page in a first browser session, wherein the control level page includes links to services and objects in an execution level page, and wherein the services and objects correspond to the first workset;

presenting [[an]] the execution level page in a second browser session while maintaining the first browser session;

receiving work performed on the execution level page; navigating to the control level page from the execution level page; and

navigating back to the execution level page, the execution level page preserving the work performed before said navigating to the control level page.

9. A computer system comprising:

a processor; and

a cross functional application to provide communication between at least one of an object modeling tool, a process modeling tool, and a user interface tool, wherein the user interface tool is configured to:

in a portal,

generate information views, the information views including control center pages, which represent generic personal resources for a user, the control center pages together forming a control center that represents a personal workspace of the user and including personalized

content which reflects common information needs of the user and facilitates control level activities;

present, in the personal workspace, a first view including at least one task associated with a first workset, wherein the first workset is associated with a first work role of the user;

present, in the personal workspace, a second view including at least one task associated with a second workset, wherein the second workset is associated with that a second work role of the user;

present, in the personal workspace, a third view including the at least one task associated with the first workset associated with the first work role of the user and the at least one task associated with the second workset associated with the second work role of the user;

present a control level page in a first browser session, wherein the control level page includes links to services and objects in an execution level page, and wherein the services and objects correspond to the first workset; and

present [[an]] the execution level page in a second browser session while maintaining the first browser session;

receive work performed on the execution level page;

navigate to the control level page from the execution level page; and

navigate back to the execution level page, the execution level page preserving the work performed before said navigating to the control level page.

***Drawings***

2. New corrected drawings in compliance with 37 CFR 1.121(d) are required in this application because: missing/illegible information on Fig. 1A, 2A-B, and 4-9. Applicant is advised to employ the services of a competent patent draftsman outside the Office, as the U.S. Patent and Trademark Office no longer prepares new drawings. The corrected drawings are required in reply to the Office action to avoid abandonment of the application. The requirement for corrected drawings will not be held in abeyance.

***Allowable Subject Matter***

3. Claims 1-3, 6-7, 9-11, and 14-15 are allowed.

The following is an examiner's statement of reasons for allowance:

Claims are considered allowable when reading the claims none of the references of record alone or in combination, in light of the specification, disclose or suggest the combination limitations specified in the independent claims including presenting a control level page in a first browser session, wherein the control level page includes links to services and objects in an execution level page, and wherein the services and objects correspond to the first workset; receive work performed on the execution level page; navigate to the control level page from the execution level page; and navigate back to the execution level page, the execution level page preserving the work performed before said navigating to the control level page.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue

fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

4. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Van Kim T. Nguyen whose telephone number is 571-272-3073. The examiner can normally be reached on 8:00 AM - 4:30 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Rupal Dharia can be reached on 571-272-3880. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Rupal D. Dharia/  
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